# AIR SERVICE INFORMATION & NEWS



Contents: 2 | Newer, Bigger, Better – Passenger screening area

Million Passenger Month in March

Southwest begins new service to Orange County and St. Louis 4

Ninth Annual Kid Band Week

ABIA Spotlight

Current rates

Air service marketing top award Austin Passenger Traffic Nonstops from Austin

Fast Fact

## **Toronto-Austin nonstop** flights begin on Air Canada

ir Canada made Toronto the newest international nonstop flight from Austin-Bergstrom International Airport with inaugural service on May 18, 2015.

"Austin is a vibrant cultural and business center and Air Canada's new service is designed to connect the city to our global network through our Toronto hub, offering customers more choices and connections to and from our extensive North American, European, Asian, and South American network," said Benjamin Smith, President, Passenger Airlines, Air Canada.

Direct business connections exist between companies in Toronto and Austin. Culturally, these cities are building stronger connections through music. Toronto's NXNE (North by Northeast) music festival features an Austin showcase. The new flight is just in time for summer fun in Toronto as NXNE is held June 17-21, 2015.



Flights depart Toronto (YYZ) at 2:25 p.m. and arrive in Austin (AUS) at 4:45 p.m. Flights depart Austin at 5:20 p.m. and arrive in Toronto at 9:30 p.m., all times local.

The Austin-Toronto nonstop is operated under the Air Canada Express brand by Jazz Aviation LP with CRJ 705 aircraft. The CRJ 705 offers 10 premium seats and 65 economy seats. Each seat comes with a personal touch TV with on-demand audio and video available.

Tickets available at: www.aircanada.com

## *Newer, Bigger, Better* — Passenger screening area expected to open in June as terminal addition project nears completion

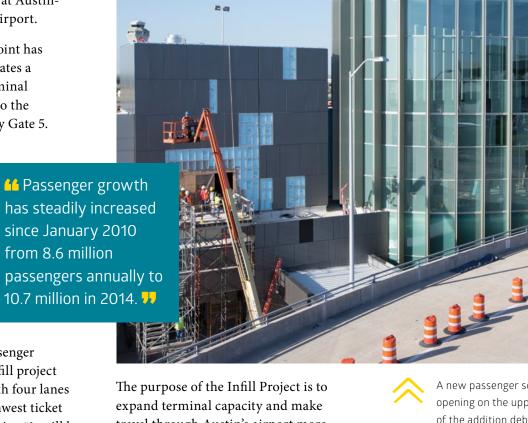
n June 2015, a new passenger screening checkpoint was preparing to open as the terminal addition known as the Terminal East Infill Project neared completion at Austin-Bergstrom International Airport.

The new screening checkpoint has six screening lanes and creates a new connection in the terminal from the east ticket lobby to the concourse at approximately Gate 5.

Opening the new checkpoint marks the completion of all new passenger processing areas created by the project. The lower level of the addition opened with the debut of the new Customs area in December 2014.

Once the new, six lane passenger screening facility of the Infill project opens, a screening area with four lanes currently next to the Southwest ticket counter, known as checkpoint #1, will be closed. This area will be converted into more ticket counter space and a more efficient exit lane from the concourse.

Final completion of the Terminal East Infill will occur in phases over summer 2015. Still to be finished are administrative offices and two new bag carousels for travelers on domestic flights. The new bag carousels are scheduled to open in late summer 2015. One carousel will be newly built. The other carousel served the former Customs area. When these two new carousels open, it will expand bag claim from five carousels to seven.



travel through Austin's airport more pleasurable and efficient. This is needed in order to keep up with passenger growth. Passenger growth at Austin's airport has steadily increased since January 2010 from 8.6 million passengers annually to 10.7 million in 2014. Dubbed the Terminal East Infill Project, its location has filled in a gap between the east ticking lobby and the east concourse.

The project is adding 56,700 square feet to the existing terminal and renovating approximately 17,000 existing square feet. The project is budgeted at \$62 million.

A new passenger screening checkpoint featuring 6 screening lanes will be opening on the upper level of the Terminal East Infill Project. The lower level of the addition debuted a new Customs area in December 2014.

## Million Passenger Month in March

March 2015 set a new passenger record with 1,006,899 traveling through Austin-Bergstrom. This marks the second time monthly traffic has reached the million passenger mark. The previous monthly record of 1,006,417 was set in July 2014. March events in Austin, such as SXSW, contributed to the record passenger record traffic. March continued the airport's trend of passenger growth in 62 of the last 63 months.



### Southwest begins new service to **Orange County and St. Louis**

outhwest Airlines continues to expand its Austin service with new nonstop flights to St. Louis and Orange County/Santa Ana (L.A.).starting on June 28, 2015. Additionally, nonstop flights to Portland and San Jose del Cabo/Los Cabos resume in June.

Orange County/Santa Ana flights leave Austin at 7:35 a.m., arriving at Orange County at 8:35 a.m. The return flight leaves Orange County at 3:40 p.m., arriving in Austin at 8:40 p.m.



The Austin-St. Louis service departs Austin at 1:25 p.m., arriving in St. Louis at 3:25 p.m. Flights depart St. Louis at 4:15 p.m. and arrive in Austin at 6:10 p.m.

Service between Austin and Portland starts June 28. Flights depart Austin at 6:45 p.m. and arrive in Portland at 8:50 p.m. Flights depart Portland at 7:00 a.m. and arrive in Austin at 12:50 p.m.

Service between Austin to San Jose del Cabo/ Los Cabos started on June 7. Flights depart Austin at 11:25 a.m., arriving in Cabo 12:45 p.m. Flights depart Cabo at 1:40 p.m. and arrive in Austin at 4:55 p.m.

Tickets available at: www.southwest.com

### Ninth Annual Kid Band Week stars local teen musicians

njoy the music of young, local talent at Austin airport's 9<sup>th</sup> Annual Kid Band Week, July 20-24, 2015. This popular annual event features a diverse group of Austin-area musicians ages 12 to 17 playing blues, pop, and more. Shows are held on the Asleep at the Wheel stage at Ray Benson's Roadhouse near Gate 10 from 3:30 pm-5:30 pm.



Kid Band Week is made possible by Pepsi and airport concessionaire Delaware North Companies Travel Hospitality Services (DNC). All performances are located past security checkpoints and available to ticketed passengers only.

These performances are among the 23 live

music performances presented weekly at the airport in six venues. Regularly scheduled performances are held Mondavs through Fridays at various times pending location.

Schedule available at: www.austintexas.gov/ department/music-air-0





Susana Carbajal Assistant Director

/e are committed to

meeting the needs and surpassing the expectations of our staff, passengers, and business partners," said Susana Carbajal, Assistant Director for Support Services at Austin-Bergstrom International Airport. Her role in this is overseeing Properties/Contract Compliance, Business Assurance/Audit, Administration, Legal, and Government Affairs. "We work to make Austin-Bergstrom the airport of choice for Central Texas. I enjoy the team work involved ensuring safe, efficient operations, and a high standard of customer service."

#### **CURRENT RATES\***

**Landing Fee** 

per 1,000 lbs. of maximum landed aircraft weight

SIGNATORY NON-SIGNATORY

Cargo Ramp Fee \$1.73 per square foot, per annu **RON @ Cargo Ramp (>4 hours)** \$300 per us

**Fuel Flowage Fees** \$.10 per gallo

Terminal Equipment Fee \$79,200 per gate, per annur

RON @ Terminal (>4hours) \$550 per us **RON @ Apron (> 4hours)** \$400 per use

RON @ Maint Ramp (>4 hours) \$200 per us \$129,000 per gate, per annur **Apron Fee** 

**Terminal Rentals** 

per square foot, per annum

\$106.83 \$15.46 **CONDITIONED APRON SPACE** \$9.66 **UNCONDITIONED APRON SPACE** 

**Joint Use Fees** 

shared 20% equally, 80% based upon enplaned passenger share)

**BAGGAGE CLAIM AREA** \$356,350.57 per montl

PASSENGER SCREENING \$145.829.23 per mon

Outbound Baggage Fees (shared 20% equally, 80% based upon enplaned passenger share)

\$149.49 per linear foot per montl \$9.66 per sq ft per annum per montl APRON CAROUSEL

Cost per enplaned passenger

\* Effective October 1, 2014, Barbara Jordan Terminal

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AUSTIN-BERGSTROM INTERNATIONAL AIRPORT

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Austin-Bergstrom International Airport City of Austin Department of Aviation 3600 Presidential Blvd., Suite 411 Austin. TX 78719

#### Air service marketing top award

ustin-Bergstrom International Airport won top honors in the Americas region of the Routes Awards. The Routes Awards are regarded as the most prestigious awards in the industry, as they are voted for and judged by the airline network planning community. Airlines

provide input on which airport provides the best overall marketing services, delivers the most effective results, and creates smart and innovative techniques to establish new or maintain and develop existing routes. The award makes Austin's airport a contender for the World Routes Marketing Awards held in Durban, South Africa in September 2015. In addition to Overall Winner, Austins won its size catergory, 4-20 million passengers.



#### **Austin Passenger Traffic**





Fast Fact:

Texas is one of only a handful of states with no individual income tax.